



PAC Prosecuting
Attorneys'
Council of Georgia

OUTCOME PERFORMANCE MEASUREMENT SURVEYS (OPMS)

OPM Surveys

- Specifically for use by VWAP programs
- Available in English and Spanish
- Available as template in Tracker[©]
- For distribution to all crime victims that have been identified by VWAP program
- ONLY programmatic report submitted directly to CJCC
- Regardless of funding source (i.e. not just VOCA)

As a result of the services I received from [your agency name here]:	<i>Strongly Agree</i>	<i>Agree</i>	<i>Neutral</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>NA</i>
<p><i>Understanding/Participating in the Criminal Justice System</i></p> <p>1. I now have a better understanding of my role in the court process.</p> <p>2. Being able to provide input in the court process made me feel included.</p> <p>3. I now have a better understanding of my rights as a victim of crime.</p>	5	4	3	2	1	-
<p><i>Service Quality</i></p> <p>1. I was notified of important information about my case.</p> <p>2. I had an opportunity to provide input before decisions were made in my case.</p> <p>3. I was provided with assistance to complete a victim's compensation application.</p> <p>4. I was assisted in obtaining restitution from the offender for the financial losses I suffered because of the crime</p> <p>5. I was provided with appropriate referrals based on my needs.</p> <p>6. The agency took my culture, religion, and orientation into consideration when providing me services.</p>	5	4	3	2	1	- - NA NA NA -



OPM Surveys Procedure

(updated October 2016)

- Submitted annually on October 30 (no longer semi-annual)
 - For the period covering October 1 – September 30 of prior year
- Each year you will receive an email containing a link to the report, a login and password. (link no longer available via website)

OPM Surveys Procedure

(updated October 2016)

- Tracker[©]
 - New VSSR Service (*Provided OPM/Exit Survey*)
 - Definition: Refers to providing Outcome Performance Measurement (OPM) Survey to victim after he/she has substantially completed the program. This service **ONLY** refers to delivery of the actual survey. Any additional communication with a victim should be counted as a separate service in the category that is most appropriate.
 - Events (not new, but still available)
 - Helpful in determining number of surveys sent vs. received